

Accessibility Statement

Version 1.0 · Effective 8 July 2026 · Last updated 8 July 2026
Empirical (OPC) Private Limited · cloxy.co

Cloxy exists so that anyone can find shift work or hire help - and "anyone" has to include people with disabilities. This statement describes what **Empirical (OPC) Private Limited** ("Cloxy", "we", "us") does to make the cloxy.co website and the Cloxy mobile apps accessible, where we still fall short, and how to tell us when something does not work for you.

Found a barrier?

Email cloxysupport@gmail.com and tell us what happened and where. We acknowledge accessibility reports within 24 hours - details in Section 7.

1. Our commitment

Accessibility is part of how we build, not an add-on. A worker using a screen reader should be able to browse shifts and apply. A business owner navigating by keyboard should be able to post a shift and review applicants. When we find a barrier - or you report one - we treat it as a defect to fix, not a nice-to-have.

2. The standard we target

For the **cloxy.co** website, we target the **Web Content Accessibility Guidelines (WCAG) 2.2, Level AA**. We say "target" deliberately: we do not claim full conformance today. We measure our work against WCAG 2.2 AA, test new pages against it, and close gaps as we find them.

3. What we do on the website

Measures currently in place on cloxy.co include:

- **Semantic HTML** - proper landmarks (header, main, footer, navigation) and a logical heading order on every page.
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Full keyboard operability - everything you can do with a mouse you can do with a keyboard, including a skip-to-content link at the top of each page.

- **Visible focus indicators** - you can always see which element has keyboard focus.
- **Colour contrast** - text and interactive elements are checked against our Garam colour palette in both the light and dark themes.
- **Reduced motion** - animations respect your operating system's reduced-motion preference.
- **Alternative text and accessible names** - images carry alt text, and controls carry accessible names for screen readers.
- **Readable typography** - comfortable line lengths, and text that scales when you zoom or increase your font size.

4. The mobile apps

The Cloxy Talent and Cloxy Business apps are built with React Native's accessibility support: accessibility labels and roles on controls, and support for dynamic type so text follows your device's font-size setting.

We are honest about where this stands: our auditing of the apps is ongoing, and we are improving them continuously.

Not every screen has been through a full assistive-technology review yet. If a screen does not work with your screen reader or other assistive technology, please tell us (Section 7) - real usage reports drive our fix list.

5. Known limitations

These are the gaps we know about today:

- Some interactive marketing animations on the website, and content provided by third parties, may not yet be fully accessible.
- The PDF versions of our legal documents are tagged for reading order, but their assistive experience may lag behind the web versions. The web pages at cloxy.co/legal are the canonical accessible versions - if you rely on assistive technology, use those.
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The mobile apps are still being audited screen by screen, as described in Section 4.

6. Alignment with Indian law

Our accessibility work aligns with the **Rights of Persons with Disabilities Act, 2016**, which requires service providers to make information and communication technology accessible. We treat the WCAG target in Section 2 and the measures in Section 3 as how we act on that obligation, and we keep this statement updated as the law and its standards evolve.

7. Tell us what is not working

If you hit an accessibility barrier anywhere on Cloxy - the website, either app, or a document - we want to know.

Describe what you were trying to do, where it happened, and the assistive technology you were using, if any.

ACCESSIBILITY FEEDBACK

Empirical (OPC) Private Limited

cloxysupport@gmail.com

Monday to Saturday, 10:00 AM to 7:00 PM IST

We acknowledge accessibility reports within **24 hours** and resolve them within **15 days**, the same service levels as our grievance process - see [Contact & Grievance Officer](#).

8. How we keep this statement current

We review this statement with each significant release of the website or the apps, and whenever accessibility feedback shows it no longer reflects reality. The version history and "last updated" date on this page tell you when it last changed.